

MADISON COUNTY ROAD DEPARTMENT

SEPTEMBER 2017

SERVICE CALL SCHEDULE

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23335	09/23/16 09/22/17	Request Schedule Closed	Durations 364.0 S-to-C 341.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced across the road	Brown, Shirley Road Maintenance	Joyner, Percy Dock Chinn Rd District 5
23658	01/19/17 09/14/17	Request Schedule Closed	Durations 238.0 S-to-C 223.0 O-to-C	Road Condition Medium Priority Pavement is sinking in, and it's holding stand still water which is causing the problem to get worst.	Brown, Shirley Road Maintenance	Fortenberry, Larry Bridge Park Dr District 5
23671	01/23/17 09/22/17	Request Schedule Closed	Durations 242.0 S-to-C 219.0 O-to-C	Road Condition Medium Priority Road holding water and flooding when its rain	Brown, Shirley Road Maintenance	Foland, Bruce Kehle Rd District 2
23721	02/03/17 09/21/17	Request Schedule Closed	Durations 230.0 S-to-C 208.0 O-to-C	Grading Medium Priority Cut shoulders on Jackson Rd, Gordon Rd	Brown, Shirley Road Maintenance	Unknown Jackson Rd District 5
23756	02/13/17 09/21/17	Request Schedule Closed	Durations 220.0 S-to-C 198.0 O-to-C	Ditching Medium Priority On the opposite side of this address, the ditch is decaying	Brown, Shirley Road Maintenance	Henderson, Howard Gluckstadt Rd District 3
23877	03/06/17 09/12/17	Request Schedule Closed	Durations 190.0 S-to-C 177.0 O-to-C	Culvert Repair Medium Priority Requesting for about 6 ft to be added on, driveway not wide enough due to vehicles keep dropping off, dont need it dug up just need	Brown, Shirley Road Maintenance	Cannon, James W Sowell Rd District 1

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23903	03/09/17 09/14/17	Request Schedule Closed	Durations 189.0 S-to-C 174.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Young, Shirley Third St Third St District 5
23944	03/15/17 09/14/17	Request Schedule Closed	Durations 183.0 S-to-C 168.0 O-to-C	Limb Cutting Medium Priority Bushes needs cutting	Brown, Shirley Road Maintenance	Swain, Keith Cedar Hill Rd Cedar Hill Rd District 3
23946	03/16/17 09/21/17	Request Schedule Closed	Durations 189.0 S-to-C 167.0 O-to-C	Drainage Medium Priority Complaint: curb and gutter cracked, allowing water to drain adjacent to the storm drain pipe (not going through pipe). Pipe has not f further information is needed. 601-842-9661	Brown, Shirley Road Maintenance	Jones, Doug South Hampton Circle South Hampton Circle District 3
23997	03/27/17 09/11/17	Request Schedule Closed	Durations 168.0 S-to-C 156.0 O-to-C	Ditching Medium Priority Water standing in ditch.	Brown, Shirley Road Maintenance	Washington, Shirley Hickory St Hickory St District 4
24001	03/27/17 09/25/17	Request Schedule Closed	Durations 182.0 S-to-C 156.0 O-to-C	Ditching Medium Priority Sinkholes near the drive way and near a utility pole and opposite side from the mail box and smaller near the ditch and driveway	Brown, Shirley Road Maintenance	Calderon, Donna North Old Canton Rd North Old Canton Rd District 1
24009	03/28/17 09/11/17	Request Schedule Closed	Durations 167.0 S-to-C 155.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Unknown Garrett Rd Garrett Rd District 5

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
24023	03/31/17 09/20/17	Request Schedule Closed	Durations 173.0 S-to-C 152.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Frame, Becky Beaufort Circle	Beaufort Cir District 4
				Water from pipe under road flooding her yard			
24028	03/31/17 09/21/17	Request Schedule Closed	Durations 174.0 S-to-C 152.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Caller Summerlin Rd	Summerlin Rd District 5
				Two culverts under road stopped up and flooding the road.			
24032	04/03/17 09/11/17	Request Schedule Closed	Durations 161.0 S-to-C 149.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl	Lake Crest Pl District 3
				Culvert has caved in			
24035	04/03/17 09/11/17	Request Schedule Closed	Durations 161.0 S-to-C 149.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl	Lake Crest Pl District 3
				Requesting to have road culvert check for erosion and repair			
24047	04/05/17 09/07/17	Request Schedule Closed	Durations 155.0 S-to-C 147.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Unknown South Court	South Court District 1
				Having drainage problems			
24056	04/05/17 09/25/17	Request Schedule Closed	Durations 173.0 S-to-C 147.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown, Leroy Old Canton Rd	Old Canton Rd District 2
				Ditch not draining			

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
24059	04/05/17 09/25/17	Request Schedule Closed	Durations 173.0 S-to-C 147.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kuriger, Leroy North Old Canton Rd	North Old Canton Rd District 1
Drainage, culvert stopped up causing water to back up on property							
24068	04/07/17 09/07/17	Request Schedule Closed	Durations 153.0 S-to-C 145.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Mullherrin Dr	Mullherrin Dr
Neighborhood flooding due to the new pavements done on Stribling Rd leaving a big drop off at the entrance, requesting that pavem							
24075	04/10/17 09/06/17	Request Schedule Closed	Durations 149.0 S-to-C 142.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Smith, Ted Summit Dr	Summit Dr District 1
Culvert and ditch is stopped up, water not flowing through causing his house to flood							
24088	04/10/17 09/13/17	Request Schedule Closed	Durations 156.0 S-to-C 142.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Harris, Eunice North Livingston Rd	North Livingston Rd District 3
A creek causes her property to flood. She said we put some dirt front of ditch and that it made the flooding worse.							
24118	04/13/17 09/13/17	Request Schedule Closed	Durations 153.0 S-to-C 139.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Anderson, Cliff 102 Camilla Ln	Camilla Ln District 4
Need culvert installed							
24121	04/13/17 09/25/17	Request Schedule Closed	Durations 165.0 S-to-C 139.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Heritage Planters Point Dr	Planters Point Dr District 1
Strom drain is stopped up and is flooding the houses to the front porch and water will stand for days after rain							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24136	04/17/17 09/15/17	Request Schedule Closed	Durations 151.0 S-to-C 135.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed. 30 feet long	Brown, Shirley Road Maintenance	Lockett, Sam Lottville Rd Lottville Rd District 5
24138	04/17/17 09/07/17	Request Schedule Closed	Durations 143.0 S-to-C 135.0 O-to-C	Flood/Water Related Medium Priority Water sitting in ditch, not draining, causing mosquito problem	Brown, Shirley Road Maintenance	Hamlin, Makita Cobbville Dr Cobbville Dr District 5
24148	04/18/17 09/18/17	Request Schedule Closed	Durations 153.0 S-to-C 134.0 O-to-C	Culvert Repair Medium Priority Gravel has washed away from under the road	Brown, Shirley Road Maintenance	Unknown East Sowell Rd East Sowell Rd District 1
24173	04/20/17 09/26/17	Request Schedule Closed	Durations 159.0 S-to-C 132.0 O-to-C	Drainage Medium Priority Water is standing in the front of house in yard, sidewalk and several houses next door. Causing possible damage to property states ow	Brown, Shirley Road Maintenance	Tucker, Felicia Middlefield Dr Middlefield Dr District 1
24193	04/25/17 09/21/17	Request Schedule Closed	Durations 149.0 S-to-C 127.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Martin, LeMoyne Normandy Cir Normandy Cir District 3
24206	04/28/17 09/28/17	Request Schedule Closed	Durations 153.0 S-to-C 124.0 O-to-C	Culvert Repair Medium Priority replace or repair culvert at road	Brown, Shirley Road Maintenance	Norton, Ricky North Old Canton Road North Old Canton Rd District 1

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
24254	05/03/17 09/15/17	Request Schedule Closed	Durations 135.0 S-to-C 119.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Byron Crosswind Dr	Cross Wind Dr District 4
Culvert is washing away due to the storm							
24343	05/15/17 09/14/17	Request Schedule Closed	Durations 122.0 S-to-C 107.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Goines, Earnest Sharon Rd	Sharon Rd District 5
Culvert/ driveway have washed out							
24344	05/15/17 09/14/17	Request Schedule Closed	Durations 122.0 S-to-C 107.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Sheldon Bridge Water Dr	Bridge Water Dr District 3
Drain pipe is washing out between houses possible sink hole. This pipe is leading to the lake							
24380	05/19/17 09/15/17	Request Schedule Closed	Durations 119.0 S-to-C 103.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Caller Dove Cove	Dove Cv District 3
West of of the big culvert under the road is eroding							
24397	05/23/17 09/22/17	Request Schedule Closed	Durations 122.0 S-to-C 99.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Holt, Randa North Deerfield Dr	North Deerfield Dr District 5
One section of the road has completely washed out,and also bad potholes that have starting the road to erosion							
24399	05/23/17 09/21/17	Request Schedule Closed	Durations 121.0 S-to-C 99.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
All 3 culverts are stopped up causing the road to flood and wash away							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
24411	05/25/17 09/22/17	Request Schedule Closed	Durations 120.0 S-to-C 97.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Westling, Tracy Twin Cedars Ln	Twin Cedars Ln District 1
Road is collapsing from when they had that Earthquake tumbling							
24445	05/30/17 09/18/17	Request Schedule Closed	Durations 111.0 S-to-C 92.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Gannon, Wesley Munich Dr	Gluckstadt Rd District 3
At the entrance of Germantown Sudv, the road is deteriorating real bad							
24447	05/31/17 09/06/17	Request Schedule Closed	Durations 98.0 S-to-C 91.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Demeka Center St	Center St District 3
Needs gravel on culvert [Sinking in]							
24453	05/31/17 09/20/17	Request Schedule Closed	Durations 112.0 S-to-C 91.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hines, Billy Hunes Rd	Hines Rd District 5
Needs grading, can't travel on it after the loggers							
24468	06/05/17 09/07/17	Request Schedule Closed	Durations 94.0 S-to-C 86.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln	Clover Ln District 4
Road caving in in two places							
24471	06/05/17 09/07/17	Request Schedule Closed	Durations 94.0 S-to-C 86.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Arinder, Gary Robinson Springs Rd	Robinson Springs Rd District 3
Water floodng, comes across road and floods his yard and garden, fills ditches. Wants to meet with someone about this.							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24473	06/06/17 09/08/17	Request Schedule Closed	Durations 94.0 S-to-C 85.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	County, Madison Livingston Rd	Livingston Rd District 2
Road flooding on the County side into the City side causing flooding							
24474	06/06/17 09/13/17	Request Schedule Closed	Durations 99.0 S-to-C 85.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Joe Old Jackson Rd	Old Jackson Rd District 4
Ditches are stopped up, causing the road and his property to flood							
24475	06/06/17 09/06/17	Request Schedule Closed	Durations 92.0 S-to-C 85.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	County, Madison Old Yazoo City Rd	Old Yazoo City Rd District 4
Road flooding							
24476	06/06/17 09/11/17	Request Schedule Closed	Durations 97.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Rachel Compress St	Compress St District 4
Culvert stopped up causing her property to flood							
24494	06/09/17 09/11/17	Request Schedule Closed	Durations 94.0 S-to-C 82.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bridgeman, Kitty Ransburg Rd	Ransburg Rd District 4
Culverts and ditches are stopped up causing the road to flood, and also stated that the road is deteariating							
24498	06/09/17 09/15/17	Request Schedule Closed	Durations 98.0 S-to-C 82.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Banks, Rueben Virgin Mary Rd	Virgin Mary Rd District 5
Road needs repair. Several potholes. Has knocked his car out of alignment. Wants to know long range plans for the road.							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24507	06/12/17 09/14/17	Request Schedule Closed	Durations 94.0 S-to-C 79.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Duhs, Lindsey Lake Cavalier Rd	Lake Cavalier Rd District 3
Culvert installed at this address but on the side of Society Ridge is located on							
24510	06/13/17 09/11/17	Request Schedule Closed	Durations 90.0 S-to-C 78.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Roy 140 Mcdougal Rd	Mcdougal Rd District 4
Culvert needs replacing							
24531	06/15/17 09/12/17	Request Schedule Closed	Durations 89.0 S-to-C 76.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Fordes, Lee North Livingston Rd	North Livingston Rd District 3
Bank on the side of road is washing out							
24533	06/05/17 09/13/17	Request Schedule Closed	Durations 100.0 S-to-C 86.0 O-to-C	Stormwater/Storm Drain Medium Priority	Brown, Shirley Road Maintenance	Murrin, Karen Kristen Cove	Kristen Cove
Pipe in the backyard needs to be repaired.							
24550	06/19/17 09/21/17	Request Schedule Closed	Durations 94.0 S-to-C 72.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris, Archie McCullough Rd	McCullough Rd District 5
Culvert under road is collapsing.							
24552	06/19/17 09/19/17	Request Schedule Closed	Durations 92.0 S-to-C 72.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cosby, Vanessa Emmitt Rd	Emmit Rd District 4
End of road needs gravel where garbage truck turns around.							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24561	06/20/17 09/21/17	Request Schedule Closed	Durations 93.0 S-to-C 71.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ramsey, Jason Coker Rd	Coker Rd District 3
Coker Rd, 8/10 mile from Lake Caroline,from Robinson Rd, floods across road with a heavy rain. Per caller, ditching needed.							
24562	06/21/17 09/20/17	Request Schedule Closed	Durations 91.0 S-to-C 70.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Fredrick, Gordon Martin Luther King Dr	Martin Luther King Dr District 4
Needs asphalt/gravel at the entrance of the back door							
24592	06/26/17 09/26/17	Request Schedule Closed	Durations 92.0 S-to-C 65.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Hutson, Deborah Virllilia Rd	Virllilia Rd District 4
Ditches need to be deeper, causing the water not to drain properly [water flowing into her driveway causing problems]							
24599	06/27/17 09/13/17	Request Schedule Closed	Durations 78.0 S-to-C 64.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Engineering French Branch	French Branch District 4
Sink hole at curb inlet							
24600	06/27/17 09/14/17	Request Schedule Closed	Durations 79.0 S-to-C 64.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Cheatham, Cindy & Lavelle French Branch	French Branch District 4
broken pipe-sink hole side of house							
24613	06/28/17 09/28/17	Request Schedule Closed	Durations 92.0 S-to-C 63.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd	Summerlin Rd District 5
Raod in in need of grading the ditches to keep water out road and washing out.							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24618	06/28/17 09/20/17	Request Schedule Closed	Durations 84.0 S-to-C 63.0 O-to-C	Flood/Water Related Medium Priority Driveway flooding, culvert needs to be cleaned out.	Brown, Shirley Road Maintenance	Cox, Suzanne Terri Road Terri Rd District 4
24620	06/28/17 09/28/17	Request Schedule Closed	Durations 92.0 S-to-C 63.0 O-to-C	Culvert Repair Medium Priority Needs gravel on culvert [Culvert sinking in]	Brown, Shirley Road Maintenance	Gaines, Russell Livingston-Vernon Rd Livingston Vernon Rd District 4
24624	06/29/17 09/29/17	Request Schedule Closed	Durations 92.0 S-to-C 62.0 O-to-C	Culvert Repair Medium Priority Culvert is sinking in, needs gravel on it	Brown, Shirley Road Maintenance	Smith, Minnie Yandell Rd Yandell Rd District 1
24638	06/30/17 09/21/17	Request Schedule Closed	Durations 83.0 S-to-C 61.0 O-to-C	Drainage Low Priority 170 ft south of church on Pleasant Gift Road there is a drainage issue. Please see what needs to be done to correct the problem and t	Brown, Shirley Road Maintenance	Engineering Pleasant Gift Road Pleasant Gift Rd District 5
24640	06/30/17 09/29/17	Request Schedule Closed	Durations 91.0 S-to-C 61.0 O-to-C	Culvert Repair Medium Priority Culvert has washed away on the West side, its the first culvert when you turn off of Quail Hollow onto Dove Cv	Brown, Shirley Road Maintenance	Clark, Kenneth Dove Cv Dove Cv District 3
24652	07/05/17 09/05/17	Request Schedule Closed	Durations 62.0 S-to-C 56.0 O-to-C	Ditching Medium Priority Need ditching , a pothole is near volunteer firestation	Brown, Shirley Road Maintenance	Unknow 405 Lake Cavalier Rd Lake Cavalier Rd District 3

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24654	07/05/17 09/14/17	Request Schedule Closed	Durations 71.0 S-to-C 56.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Duhs, Linzsey 606 Lake Cavalier Rd Lake Cavalier Rd District 3
24662	07/06/17 09/08/17	Request Schedule Closed	Durations 64.0 S-to-C 55.0 O-to-C	Limb Cutting Medium Priority Needs limbs, dead tres cut, when it storms they falls onto her property line on Dewees Rd	Brown, Shirley Road Maintenance	McDonald, Hazel Calhoun Dr Dewees Rd District 4
24667	07/06/17 09/08/17	Request Schedule Closed	Durations 64.0 S-to-C 55.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Brown, Valerie Madison St Madison St District 1
24674	07/10/17 09/05/17	Request Schedule Closed	Durations 57.0 S-to-C 51.0 O-to-C	Ditching Medium Priority Ditches needs cleaning out	Brown, Shirley Road Maintenance	Beasley Purvis Rd Purvis Rd District 4
24678	07/10/17 09/11/17	Request Schedule Closed	Durations 63.0 S-to-C 51.0 O-to-C	Gravel Medium Priority Requesting for road to be gravel	Brown, Shirley Road Maintenance	Unknown, Brenda Old Hwy 51 Rd Old 51 Rd District 5
24695	07/12/17 09/12/17	Request Schedule Closed	Durations 62.0 S-to-C 49.0 O-to-C	Drainage Medium Priority re-grade ditch to a release point at 464 Tithelo Road	Brown, Shirley Road Maintenance	Jones, Parvie Tithelo Road Tithelo Rd District 5

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates		Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
24700	07/13/17 09/13/17	Request Schedule Closed	62.0 S-to-C 48.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Givens, Phyllis Locust Cv	Locust Cv District 1
Storm water flowing fom the street has started to eroding the front of property in Twin Cedars S/D							
24708	07/14/17 09/14/17	Request Schedule Closed	62.0 S-to-C 47.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Foil, Benny Robinson Rd	Robinson Rd District 4
Requesting for dead limbs to be cut that's hanging and falling on and into the road							
24709	07/14/17 09/14/17	Request Schedule Closed	62.0 S-to-C 47.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, Henret Old Hwy 16	Old Hwy 16 District 5
Culvert needs to be replaced							
24715	07/17/17 09/13/17	Request Schedule Closed	58.0 S-to-C 44.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Engineering Smith Carr Road	Smith Carr Rd District 4
clean out both sides of the triple culvert crossing under Smith Carr Rd roughly a third of a mile north of Yandell (correspondence attac							
24721	07/17/17 09/18/17	Request Schedule Closed	63.0 S-to-C 44.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brownlee, Sandy Spring Rd	Spring Rd District 3
Almost at the dead end of the road, culvert is caving in							
24726	07/18/17 09/14/17	Request Schedule Closed	58.0 S-to-C 43.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Clark, Jerry Belle Terre Dr	Belle Terre Dr District 3
Hole as started at the corner of Belle Terre Dr and Bienville Dr of the property near the water meter or water main							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24730	07/18/17 09/18/17	Request Schedule Closed	Durations 62.0 S-to-C 43.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Swain, Keith Cedar Hill Rd	Cedar Hill Rd District 3
Limbs need cutting about 4/10 of a mile toward 463							
24736	07/19/17 09/19/17	Request Schedule Closed	Durations 62.0 S-to-C 42.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Quinn, Zenda Rouser Rd	Rouser Rd District 3
Culvert and ditches needs cleaning out							
24753	07/24/17 09/22/17	Request Schedule Closed	Durations 60.0 S-to-C 37.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fortenberry, Ashley Sharon Rd	Sharon Rd District 5
Culvert installed							
24762	07/26/17 09/06/17	Request Schedule Closed	Durations 42.0 S-to-C 35.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Shaffer, Sam Harbor View Dr	Harbor View Drive District 4
Pot holes in front of this address							
24763	07/26/17 09/26/17	Request Schedule Closed	Durations 62.0 S-to-C 35.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Smith, Clayton Devonshire Way	Devonshire Way District 3
Between this address and the road, its detereating bad							
24776	07/28/17 09/07/17	Request Schedule Closed	Durations 41.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Almond, John Stokes Rd	Stokes Rd District 3
Old metal culvert has collasped							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
24793	07/31/17 09/29/17	Request Schedule Closed	Durations 60.0 S-to-C 30.0 O-to-C	Gravel Medium Priority Road needs gravel	Brown, Shirley Road Maintenance	Rouser Rouser Rd	Rouser Rd District 3
24798	08/01/17 09/12/17	Request Schedule Closed	Durations 42.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed at new address	Brown, Shirley Road Maintenance	Cobbins, Sam Robinson Springs Rd	Robinson Springs Rd District 3
24825	08/03/17 09/07/17	Request Schedule Closed	Durations 35.0 S-to-C 27.0 O-to-C	Road Condition Medium Priority In front of both of these addresses, there's an big sink hole that is cracking up and caving in into the middle of the road	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln	Clover Ln District 4
24830	08/04/17 09/06/17	Request Schedule Closed	Durations 33.0 S-to-C 26.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed. He wants 40 feet total. He will buy the additional culverrt. Please call him with the size needed so he can have	Brown, Shirley Road Maintenance	Girod, Arty Parkinson Rd	Parkinson Rd District 4
24833	08/04/17 09/08/17	Request Schedule Closed	Durations 35.0 S-to-C 26.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up, and caving in	Brown, Shirley Road Maintenance	Stewart, Vickie Devonshire Way	Devonshire Way District 3
24839	08/07/17 09/07/17	Request Schedule Closed	Durations 31.0 S-to-C 23.0 O-to-C	Culvert Installation Medium Priority Needs cu;vert installed	Brown, Shirley Road Maintenance	Banks, William Permenter Rd	Permenter Rd District 5

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24846	08/07/17 09/07/17	Request Schedule Closed	Durations 31.0 S-to-C 23.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Davis, Clint Holmes Ave Holmes Ave District 5
24847	08/07/17 09/08/17	Request Schedule Closed	Durations 32.0 S-to-C 23.0 O-to-C	Culvert Installation Medium Priority Needs culvert replaced...said grader cut the top off the culvert	Brown, Shirley Road Maintenance	Harris, Archie McCullough Rd McCullough Rd District 5
24856	08/08/17 09/12/17	Request Schedule Closed	Durations 35.0 S-to-C 22.0 O-to-C	Culvert Repair Medium Priority Needs driveway tied in with asphalt	Brown, Shirley Road Maintenance	Lester, Troy East Sowell Road East Sowell Road District 1
24861	08/09/17 09/08/17	Request Schedule Closed	Durations 30.0 S-to-C 21.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed, is staked, will post address	Brown, Shirley Road Maintenance	Otto, Cecil Davis Crossing Rd Davis Crossing Rd District 5
24867	08/10/17 09/06/17	Request Schedule Closed	Durations 27.0 S-to-C 20.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Unknown Harbor View Dr Harbor View Drive District 4
24868	08/10/17 09/20/17	Request Schedule Closed	Durations 41.0 S-to-C 20.0 O-to-C	Limb Cutting Medium Priority LIMBS NEEDS CUTTING OFF OF 463 ON CEDAR HILL RD AND LAKE MANNSDALE DR	Brown, Shirley Road Maintenance	Unknown Cedar Hill Rd Cedar Hill Rd District 3

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24873	08/11/17 09/20/17	Request Schedule Closed	Durations 40.0 S-to-C 19.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McGinnis, Dan Quail Hollow	Quail Hollow District 1
Says his culvert is too small. When it rains the water flow over the road at the culvert.							
24887	08/14/17 09/14/17	Request Schedule Closed	Durations 31.0 S-to-C 16.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Bell, Mrs. Renfroe Drive	Renfroe Dr District 4
Sounds like culvert needs to be replaced.							
24889	08/15/17 09/15/17	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Deacon, Irvy Germantown Rd	Germantown Rd District 3
1 Ft drop off on the shoulder side on Germantown Rd							
24890	08/15/17 09/15/17	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Deacon, Irvy Munich Dr	Munich Dr District 3
Culvert that goes under the road in between these two addresses has rusted out							
24900	08/16/17 09/18/17	Request Schedule Closed	Durations 33.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Weaver, Charles Smith Carr Rd	Smith Carr Rd District 4
Needs 15*30 culvert installed at this address							
24904	08/17/17 09/18/17	Request Schedule Closed	Durations 32.0 S-to-C 13.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Neal, Andrew Society Ridge Rd	Society Ridge Rd District 3
Roads needs grading, also on Green Crossing							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24913	08/18/17 09/19/17	Request Schedule Closed	Durations 32.0 S-to-C 12.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jones Stribling Rd	Stribling Rd District 3
Where the culvert is there is a big dip thats forming into a pot hole across the road							
24914	08/18/17 09/22/17	Request Schedule Closed	Durations 35.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bowling, David Stokes Rd	Stokes Rd District 3
Culvert is stopped up							
24917	08/21/17 09/20/17	Request Schedule Closed	Durations 30.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Bennett, Ronda Stokes Rd	Stokes Rd District 3
Asphalt has broken up causing huge pot holes							
24920	08/21/17 09/21/17	Request Schedule Closed	Durations 31.0 S-to-C 9.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Beasley, Vernon Purvis Road	Purvis Rd District 4
Culvert down the road from him, culvert ends collapsed causing water to flood road.							
24924	08/21/17 09/18/17	Request Schedule Closed	Durations 28.0 S-to-C 9.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gunter, Diane Middle Rd	Middle Rd District 4
Need culvert installed at this address							
24925	08/21/17 09/21/17	Request Schedule Closed	Durations 31.0 S-to-C 9.0 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Holly, Freda Caroline Blvd	Caroline Blvd District 4
Requesting the grass be cut on the drainage culvert across the street (where there is rip rap)							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule Closed	Durations S-to-C O-to-C	Type / Priority	Assignee / Department	Caller / Address	Location / District
24926	08/21/17 09/22/17	Request Schedule Closed	32.0 S-to-C 9.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Robinson, Kay South Deerfield Dr	South Deerfield Dr District 1
Request to have someone come out and assess the standing water in front of property (sand bags out front) Drainage issue							
24928	08/21/17 09/21/17	Request Schedule Closed	31.0 S-to-C 9.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Robinson, Kay Beaver Bend	Beaver Bend District 1
Requesting to have a tree trim that is obstructiing the view of the road. it is across the street .							
24930	08/21/17 09/21/17	Request Schedule Closed	31.0 S-to-C 9.0 O-to-C	Gravel High Priority	Brown, Shirley Road Maintenance	Engineering Dept Mcmillon Road	Mcmillon Rd District 3
Dan suggested putting 610 gravel							
24931	08/21/17 09/15/17	Request Schedule Closed	25.0 S-to-C 9.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Watkins, Alicia Virgin Mary Rd	Virgin Mary Rd District 5
Needs gravel at end of driveway.							
24936	08/22/17 09/22/17	Request Schedule Closed	31.0 S-to-C 8.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Norton, Ricky North Old Canton Road	Twelve Oaks Trace District 4
Where Twelve Oaks Trace intersects with Yandell road, limbs are blocking view of oncoming traffic. I'm not sure if the limbs are on Yai to touch them.							
24939	08/23/17 09/22/17	Request Schedule Closed	30.0 S-to-C 7.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Slaughter, Latonya Pine Grove Rd	Pine Grove Rd District 5
Needs culvert installed							

Madison County Road Department

Reporting Dates 09/05/17 through 09/29/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24942	08/23/17 09/22/17	Request Schedule Closed	Durations 30.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority Culvert is washing need gravel	Brown, Shirley Road Maintenance	Young, Tommy 300 Mt Leopard Rd Mt Leopard Rd District 3
24944	08/24/17 09/25/17	Request Schedule Closed	Durations 32.0 S-to-C 6.0 O-to-C	Ditching Medium Priority From thia address to the next address the ditches needs cleaning so the water can flow through	Brown, Shirley Road Maintenance	Porter, Charles Coker Rd Coker Rd District 3
24946	08/24/17 09/25/17	Request Schedule Closed	Durations 32.0 S-to-C 6.0 O-to-C	Culvert Repair Medium Priority Says that the culvert is in the wrong place, causing ditching problems [Wants someone to come out and check the problem]	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd Mt Olive Church Rd District 3
24960	08/28/17 09/28/17	Request Schedule Closed	Durations 31.0 S-to-C 2.0 O-to-C	Grading Medium Priority Road needs grading	Brown, Shirley Road Maintenance	Stratcher, Doris Putnam Rd Putnam Rd District 5
24961	08/28/17 09/13/17	Request Schedule Closed	Durations 16.0 S-to-C 2.0 O-to-C	Mowing Medium Priority Grass needs mowing	Brown, Shirley Road Maintenance	Stratcher Putnam Rd Putnam Rd District 5

Open Requests: 119 **93.8 S-to-C Average Duration**
76.6 O-to-C Average Duration

Total Requests: 119 **93.8 S-to-C Average Duration**
76.6 O-to-C Average Duration